

Terms and Conditions For Use Of This Website

Your use of this Website is acknowledgment that you have read, in its entirety, the Terms and Conditions of this Website, as detailed herein below, and agree to the same. Should you not agree with any aspect of the Terms and Conditions below stated, then do not use this Website.

Our Money Back Guarantee and Return Policy

As a purchaser of merchandise, your satisfaction is important to us. If you are dissatisfied with merchandise return it within thirty (30) days of receipt for a full refund of your purchase price. This guarantee does not apply to merchandise that has been miss-handled, miss-used, abused, broken or altered in any manner by you the purchaser or a third party.

To return an item please contact us via email as per the contact instructions on this website to obtain a Return Authorization Number (RA #) and return instructions. Unauthorized or hand delivered returns will not be accepted.

Security Policy

Regarding your payment and personal information our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the Internet.

Privacy Policy

This Website is operated by, E-Topia Technologies Inc., d/b/a Discrete Heat, 538 RT 25A, Suite 2, Rocky Point NY 11778, ("we/our/us"). "Website" means the Website located at www.warmmytoy.com, any subsequent URL that may replace this Website, and all associated websites, URLs and micro sites. "You/your" means you, as user of the Website. "User" means all users of this Website. This Website, including all products, information, tools and services available from this Website, is offered to you conditioned upon your acceptance of all the terms, conditions, policies and notices stated herein.

WE TAKE PRECAUTIONS WITH USER INFORMATION AND PERSONAL DATA. We value our users and respect your privacy. We collect information about you through the Website in an effort to fulfill orders for products, improve your online experience and to communicate with you about our products, services and promotions. This Privacy Policy describes the personal information we collect about you, why we collect it, how we use it, and when, we may share it with third parties. This Privacy Policy also describes the choices you can make about how we collect and use certain information.

By accessing this Website, you acknowledge this Website Privacy Policy and agree to be bound by the terms hereof and the Terms set forth herein. If there is anything you do not understand please write any inquiry to E-Topia Technologies Inc., d/b/a Discrete Heat, 538 RT 25A, Suite 2, Rocky Point NY 11778. If at any time you do not agree to this Privacy Policy, please do not use this Website.

We reserve the right to change or update this Privacy Policy by posting such changes or updates to the Website. Amendments to this Privacy Policy will be posted at this URL and will be effective when posted. It is your responsibility to review any such changes or updates and check the Website from time to time to be sure you understand all terms and conditions, agreements and policies of the Website and are in compliance with them. You can tell if the policy has changed by checking the last modified date that appears at the end of this Privacy Policy. Your continued use of the Website following the posting of any amendment, modification or change shall constitute your acceptance thereof.

1. Types of Personal Information Collected

We will ask you for certain kinds of personal information (“Personal Information”) to provide the services you request. This information includes:

Ordering – When you place an order we ask for your name, address, phone number and email address. You may be required to provide credit card details. We will never share your credit card details with any other party except to process your order. By placing an order with us your information may be stored with us.

Email List - When you place an order, you will be added to our email list. You will have the option to be removed from our email list by clicking the “unsubscribe” button found at the bottom of any email we may send you.

Calls to Customer Service & Participation in Promotions/Sweepstakes or Surveys- In the event we offer promotions or sweepstakes and if you call our Customer Service center or participate in one of our promotions or sweepstakes or user surveys, we may ask for additional information, such as your age, interests or product preferences.

2. Use of Your Personal Information

We may use the Personal Information we collect for various purposes, including to:

- complete your purchase transactions;
- provide the services you request;
- keep you informed about the status of your orders;
- identify your product and service preferences, so we can notify you of new or additional products, services, and promotions that might be of interest to you;
- notify you of product recalls or provide other information concerning products you have purchased;
- improve our merchandise selections, customer service, and overall Website experience;
- communicate with you by email, postal mail, phone, text, or other means.

3. Sharing Personal Information With Third Parties

3.1 We may share, sell or trade your Personal Information gathered online with third parties. We may contribute to or participate in cooperative databases, which give other companies access to such Personal Information.

3.2 We may disclose your Personal Information when legally required to do so, to cooperate with law enforcement investigations or other legal proceedings, to protect against misuse or unauthorized use of the Website, to limit our legal liability and protect our rights or to protect the rights, property or safety of Users of this Website or the public.

3.3 We may also disclose your Personal Information to outside individuals and/or companies that help us bring you the products and services we offer and to create, operate, and maintain our Website. For example, we may work with third parties to: (a) manage a database of customer information; (b) assist us in distributing e-mails; (c) assist us with direct marketing and data collection; (d) provide data storage and analysis; (e) provide fraud prevention; (f) provide customer service; (g) provide product fulfillment and shipping services; and (h) provide other services designed to assist us in developing and running our Website and maximizing our business potential. We require that these outside companies agree to keep all information shared with them confidential and to use the information only to perform their obligations to us.

3.4 In addition, if we go through a business transition, such as a merger, acquisition by another company, or sale of all or a portion of our assets, your Personal Information will likely be among the assets transferred.

4. Non-Personally Identifiable Information

4.1 Through your use of this Website, we may also collect certain non-personally identifiable information from you (“NPII”). NPII is not associated with you as an individual. It is measured anonymously and only in the aggregate.

4.2 The Website may use cookies. A cookie is a small piece of information sent by a website that is saved on your hard drive by your computer’s browser. Cookies help us remember you when you return to the Website. Cookies also hold information to personalize and enhance your experience and to gather website statistical data, such as which pages are visited, the Internet provider’s domain name and the addresses of the sites you visited immediately before coming to and immediately after leaving the Website. The information in the cookies lets us trace your “click-stream” activity (i.e., the paths taken by users of the Website as they move from page to page) to enable us to better serve our users by revealing which portions of the Website are the most popular. Cookies contain absolutely no Personal Information. You may disable cookies on your browser. Please review your browser’s instructions for doing so.

4.2 We may also use “pixel tags” (sometimes called “web beacons” or “clear gifs”), which are tiny graphic images, on the Website. Pixel tags help us analyze Users’ online behavior and measure the effectiveness of the Website and our advertising and marketing. We may also use other analytical tools to evaluate site performance through the use of aggregated data, which contain no Personal Information. We may work with service providers that help us track, collect, and analyze this information.

4.3 Cookies, pixel tags, and/or other analytical tools that we may use on the Website may collect information about your visit, including the pages you view, the features you use, the links you click, and other actions you take in connection with the Website. This information may include your computer's Internet protocol (IP) address, your browser type, your operating system, date and time information, and other technical information about your computer. We may also track certain information about the identity of the website you visited immediately before coming to the Website. We do not otherwise track any information about your use of other websites.

4.4 Cookies, pixel tags, and/or other analytical tools in our emails may be used to track your interactions with those messages, such as when you receive, open, or click a link in an email message from us.

4.5 We may also work with businesses that use tracking technologies to deliver advertisements on our behalf across the Internet. These companies may collect information about your visits to the Website and your interaction with our advertising and other communications, but no Personal Information is shared with them.

4.6 We may combine the NPPI collected through cookies, pixel tags and other analytical tools with other information we may have collected from you. This information may be used to improve our Website, to personalize your online experience, to help us deliver information to you, to determine the effectiveness of advertising, and for other internal business purposes.

5. Your Security

5.1 We strive to keep your Personal Information private and safe. We take commercially reasonable physical, electronic and administrative steps to maintain the security of Personal Information collected, including limiting the number of people who have physical access to database servers, as well as employing electronic security systems and password protections that guard against unauthorized access. In addition, it is our policy to never send your credit card number via e-mail. Please note that e-mail is not encrypted and is not considered to be a secure means of transmitting credit card information, so please do not send us your credit card number by email.

5.2 We use Secure Socket Layers (SSL), the industry standard in transferring information to process your orders. SSL encrypts, or translates, your order information into a highly indecipherable code, which is processed immediately. All credit card transactions occur in a secure area of the Website to protect you from any loss, misuse or alteration of information collected. When you have finished shopping and begin the checkout process, you will move into the secure area of the Website. Once you have entered, the page address (URL) will change from "http" to "https" to let you know you are in a secure area. Also, a key or a closed lock will appear in the lower right hand corner of your screen to notify you of this change. You will remain in this secure zone for the entire checkout process.

5.3 Unfortunately, despite our best efforts, the transmission of data over the Internet cannot be guaranteed to be 100% secure. While we will use every reasonable means to ensure the security of information you transmit through the Website, we cannot guarantee that such information will not be intercepted by third parties. We will, however, prosecute any unauthorized or fraudulent transactions to the fullest extent of law.

6. Links to Other Websites

6.1 While visiting the Website, you may link to websites operated by third parties or you may have come to the Website using a link found in another website. This does not mean that we endorse these websites or the goods or services they provide. We do not make any representations or warranties about any website that may be linked to the Website. Such other websites are independent from us, and we have no control over, or responsibility for, their information, products or activities.

6.2 In addition, our privacy practices may differ from those of these other websites. If you provide Personal Information at one of those websites, you are subject to the privacy policy of the operator of that website, not our Privacy Policy. Please make sure you understand the other website's privacy policy before providing Personal Information.

7. Opt-Out

You may receive promotional emails from us. If you do not want to receive e-mails from us you may click on the "unsubscribe" link at the bottom of any email communication sent by us. Please allow us ten (10) business days from when the request was received to complete the removal, as some promotions may already have been in process before you submitted your request.

8. "Spoofing" And "Phishing"

A common Internet scam is known as "spoofing" or "phishing." This occurs when you receive an email from what appears to be a legitimate source requesting Personal Information from you. Please be aware that we will not send you any emails requesting you to verify credit card, bank information, or any other Personal Information. If you ever receive an email that appears to be from us requesting such information from you, DO NOT respond to it, and DO NOT click on any links appearing in the email.

9. Children and Privacy

The Website is not meant for children, and we will not knowingly collect any Personal Information from children under the age of 18. We will remove from our files any Personal Information of anyone we discover to be under 18 years old. Should we offer online contests or sweepstakes they are restricted to entrants who are at least 18 years old. We are concerned about the safety of children when they use the Internet, and we understand children may not understand all the provisions of our Privacy Policy or make informed decisions about the products and/or choices that are made available to adult users of the Website.

10. Your California Privacy Rights

Under California Civil Code sections 1798.83-1798.84, California residents are entitled to ask us for a notice describing what categories of Personal Information we share with third parties or corporate affiliates for those third parties or corporate affiliates' direct marketing purposes. That notice will identify the categories of information shared and will include a list of the third parties and affiliates with which it was shared, along with their names and addresses. If you are a California resident and would like a copy of this notice, please submit a written request to the following address: E-Topia Technologies Inc., d/b/a Discrete Heat, 538 RT 25A, Suite 2, Rocky Point NY 11778. Please allow 30 days for a response.

11. Disclosure for Legal Purposes

You hereby authorize us to disclose any of your Personal Information pursuant to judicial and/or administrative proceedings and to law enforcement or government agencies if we believe the disclosure is necessary or appropriate. You also authorize us to disclose Personal Information if we believe the disclosure is necessary or appropriate in the event of an investigation of improper or illegal conduct in connection with the Website, such as fraud, misrepresentation, intellectual property infringement, or other activity that may put us at risk for liability.

12. Non-Confidential Information

We do not want you to send to us any confidential or proprietary information through email or otherwise. Any information, materials, suggestions, ideas or comments sent to us will be considered non-confidential, and by submitting the same to us, you are giving us the absolute right to use, modify, reproduce, transmit, display and distribute the information for any purpose whatsoever, with no payment or other compensation to you. However, we will not use your name unless we are required by law to identify the source of the materials, information, suggestions, ideas or comments, or unless we first obtain your permission.

13. Assignment

We may freely assign this Privacy Policy or any of our rights and/or obligations hereunder.

14. Contact

If you have any questions about the Terms and Conditions of use for this Website including your privacy or security, please write to: E-Topia Technologies Inc., d/b/a Discrete Heat, 538 RT 25A, Suite 2, Rocky Point NY 11778 and include your name, address and email address in the message. If you do not receive a response from us within 30 days, please send us another letter, as your original correspondence may not have been received.

DATE LAST MODIFIED: February 6, 2025